Operating Instructions
FREEZER

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Assistance

12 months Parts and Labour Guarantee
Your appliance has the benefit of our manufacturer’s guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

This guarantee is subject to the following conditions:
- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

The guarantee does not cover:
- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory. These included but not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.

5 Year Parts Guarantee
Hotpoint also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer’s time. To activate the extra parts warranty on your appliance, simply call our registration line on 08448 24 24 24 (Republic of Ireland 01 230 0233).

Extended Guarantees
We offer a selection of protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on 08448 226 226 (Republic of Ireland 01 230 0233).

Helpdesk Service
We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Hotpoint Service Hotline on 08448 224 224 (Republic of Ireland 0818 313 413) for telephone assistance, or, where necessary, to arrange for an engineer to call.

After Sales Service
We pride ourselves on ensuring that you and your Hotpoint appliance receive the very highest level of service. No one understands Hotpoint appliances like we do, so for service from the people that know your appliance best, simply call 08448 224 224. Our operators are on hand to answer your call every day including weekends and bank holidays.
Description of the appliance

Overall view

The instructions contained in this manual are applicable to different model refrigerators. The diagrams may not directly represent the appliance purchased. For more complex features, consult the following pages.

1. Levelling FEET
2. STORAGE Compartment
3. Flap FREEZING and STORAGE Compartment
4. POWER Indicator light
5. WARNING Indicator light
6. TEMPERATUE CONTROL Knob

* Varies by number and/or position, available only on certain models.
Reversible doors

1

2

3

4

5
Installation

Before placing your new appliance into operation please read these operating instructions carefully. They contain important information for safe use, for installation and for care of the appliance.

Please keep these operating instructions for future reference. Pass them on to possible new owners of the appliance.

Positioning and connection

Positioning

1. Place the appliance in a well-ventilated humidity-free room.
2. Do not obstruct the rear fan grills. The compressor and condenser give off heat and require good ventilation to operate correctly and save energy.
3. Leave a space of at least 10 cm between the top part of the appliance and any furniture above it, and at least 5 cm between the sides and any furniture/side walls.
4. Ensure the appliance is away from any sources of heat (direct sunlight, electric stove, etc.).
5. In order to maintain the correct distance between the appliance and the wall behind it, fit the spacers supplied in the installation kit, following the instructions provided.

Levelling

1. Install the appliance on a level and rigid floor.
2. If the floor is not perfectly horizontal, adjust the refrigerator by tightening or loosening the front feet.

Electrical connections

After the appliance has been transported, carefully place it vertically and wait at least 3 hours before connecting it to the electricity mains. Before inserting the plug into the electrical socket ensure the following:

- The appliance is earthed and the plug is compliant with the law.
- The socket can withstand the maximum power of the appliance, which is indicated on the data plate located on the bottom left side of the fridge (e.g. 150 W).
- The voltage must be in the range between the values indicated on the data plate located on the bottom left side (e.g. 220-240V).
- The socket is compatible with the plug of the appliance. If the socket is incompatible with the plug, ask an authorised technician to replace it (see Assistance). Do not use extension cords or multiple sockets.

Once the appliance has been installed, the power supply cable and the electrical socket must be easily accessible.

The cable must not be bent or compressed.

The manufacturer declines any liability should these safety measures not be observed.

Your appliance is supplied with a 13amp fused plug that can be plugged into a 13amp socket for immediate use. Before using the appliance please read the instructions below.

WARNING:
THIS APPLIANCE MUST BE EARTHED.

Replacing fuse covers:

When replacing a faulty fuse, a 13amp ASTA approved fuse to BS 1362 should always be used and the fuse cover re-fitted. If the fuse cover is lost, the plug must not be used until a replacement is obtained.

Replacement fuse covers:

If a replacement fuse cover is fitted, it must be of the correct colour as indicated by the coloured marking or the colour that is embossed in words on the base of the plug.

Changing the plug:

Removing the plug

If your appliance has a non-rewireable moulded plug and you wish to remove it to add a longer cable or to re-route the mains cable through partitions, units etc. please ensure that either:
- The plug is replaced by a fused 13amp re-wireable plug bearing the BSI mark of approval.
or
- The mains cable is wired directly into a 13amp cable outlet, controlled by a switch (in compliance with BS 5733) which is accessible without moving the appliance.

Disposing of the plug

Cut off and dispose of the supplied plug if it does not fit your socket. The cable should be cut as close as possible to the moulded plug.

Remove the fuse.

WARNING:
To avoid a shock hazard do not insert the discarded plug into a socket anywhere else.

Fitting a new plug

IMPORTANT:
WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE...

Green and Yellow - Earth
Blue - Neutral
Brown - Live

As the colours of the wires in the mains lead may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:
- Connect Green and Yellow wire to terminal marked ‘E’ or coloured Green and Yellow.
- Connect Brown wire to terminal marked ‘L’ or coloured red or brown.
- Connect Blue wire to terminal marked ‘N’ or coloured Black or Blue.

If a 13amp plug (BS 1363) is used it must be fitted with a 13amp fuse.

If you are in any doubt about the electrical supply to your machine, consult a qualified electrician before use.

CE Marking certifies that this appliance conforms to the following EEC directives:
Low Voltage Equipment - 73/23/EEC & 93/68 EEC
Start-up and use

Starting the appliance

Before starting the appliance, follow the installation instructions (see Installation).

1. Insert the plug into the socket and ensure that the red ALARM and green POWER indicator lights illuminate (the TEMPERATURE ADJUSTMENT knob must not be on ●).
2. When the red indicator light switches off, turn the TEMPERATURE ADJUSTMENT knob to a medium position. The freezer is now ready to be used.

Using the freezer to its full potential

- Use the TEMPERATURE CONTROL knob to adjust the temperature. 
  - We recommend, however, a medium position.
- Do not re-freeze food that is defrosting or that has already been defrosted. These foods must be cooked and eaten (within 24 hours).
- Fresh food that needs to be frozen must not come into contact with food that has already been defrosted. Fresh food must be stored in the top FREEZER and STORAGE compartment.
- Do not place glass bottles which contain liquids, and which are corked or hermetically sealed in the freezer because they could break.
- The maximum quantity of food that may be frozen daily is indicated on the plate containing the technical properties located within the freezer (for example: Kg/24h: 4).
- Placing large amounts of fresh food in the freezer may temporarily increase the temperature inside the appliance (this is indicated when the WARNING Indicator light illuminates). This situation, as it is only temporary, does not adversely affect the storage conditions of food that is already frozen.
- In order to obtain a greater amount of space in the freezer compartment, you may remove the bins (except the lowest bin) and place the food directly onto the evaporator plates. If the top drawer is not used DO NOT store food beyond the line embossed in the interior of the freezer cabinet wall. This indicates the load limit. Food beyond this line will limit the air circulation and affect the performance of the freezer.

Maintenance and care

Switching the appliance off

During cleaning and maintenance it is necessary to disconnect the appliance from the electricity supply:

1. Set the TEMPERATURE CONTROL knob on ●.
2. Pull the plug out of the socket.

Cleaning the appliance

- The external and internal parts, as well as the rubber seals may be cleaned using a sponge that has been soaked in lukewarm water and bicarbonate of soda or neutral soap. Do not use solvents, abrasive products, bleach or ammonia.
- The removable accessories may be soaked in warm water and soap or dishwashing liquid. Rinse and dry them carefully.
- The back of the appliance may collect dust which can be removed by delicately using the hose of a vacuum cleaner set on medium power. The appliance must be switched off and the plug must be pulled out before cleaning the appliance.

Avoiding mould and unpleasant odours

- The appliance is manufactured with hygienic materials which are odour free. In order to maintain an odour free refrigerator and to prevent the formation of stains, food must always be covered or sealed properly.
- If you want to switch the appliance off for an extended period of time, clean the inside and leave the doors open.

Defrosting the appliance

Follow the instructions below.

Do not use objects with sharp or pointed edges to defrost the appliance as these may damage the refrigeration circuit beyond repair.

If the frost layer is greater than 5 mm, it is necessary to defrost manually:

1. Set the TEMPERATURE CONTROL knob on ●, which will switch the refrigerator off.
2. Wrap frozen foods in newspaper and place them in another freezer or in a cool place.
3. Leave the door open until the frost has melted completely. This can be made easier by placing containers with lukewarm water in the freezer compartment.
4. Certain appliances are fitted with the DRAIN SYSTEM to lead the water outside: let the water flow into a container (see diagram).

Defrosting the appliance manually:

- Wait for approximately 2 hours, i.e. until the ideal storage conditions have been restored, before placing food in the freezer compartment.

5. Clean and dry the freezer compartment carefully before switching the appliance on again.

Please phone Us to register your appliance and activate your 5 year parts guarantee on 08448 24 24 24
Precautions and tips

The appliance was designed and manufactured in compliance with international safety standards. The following warnings are provided for safety reasons and must be read carefully.

This appliance complies with the following Community Directives:
- 73/23/EEC of 19/02/73 (Low Voltage) and subsequent amendments;
- 89/336/EEC of 03.05.89 (Electromagnetic Compatibility) and subsequent amendments;
- 2002/96/CE.

General safety

- The appliance was designed for domestic use inside the home and is not intended for commercial or industrial use.
- The appliance must be used to store and freeze food products by adults only according to the instructions in this manual.
- The appliance must not be installed outdoors, even in covered areas. It is extremely dangerous to leave the appliance exposed to rain and storms.
- Do not touch the appliance with bare feet or with wet or moist hands and feet.
- Do not touch the internal cooling elements: this could cause skin abrasions or frost/freezer burns.
- When unplugging the appliance always pull the plug from the mains socket, do not pull on the cable.
- Before cleaning and maintenance, always switch off the appliance and disconnect it from the electrical supply. It is not sufficient to set the temperature adjustment knobs on (appliance off) to eliminate all electrical contact.
- In the case of a malfunction, under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or further malfunctioning of the appliance.
- Do not use any sharp or pointed utensils or electrical equipment - other than the type recommended by the manufacturer - inside the frozen food storage compartments.
- Do not put ice cubes taken directly from the freezer into your mouth.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Keep packaging material out of the reach of children! It can become a choking or suffocation hazard.

Respecting and conserving the environment

- Install the appliance in a fresh and well-ventilated room. Ensure that it is protected from direct sunlight and do not place it near heat sources.
- Try to avoid keeping the door open for long periods or opening the door too frequently in order to conserve energy.
- Do not fill the appliance with too much food: cold air must circulate freely for food to be preserved properly. If circulation is impeded, the compressor will work continuously.
- Do not place hot food directly into the refrigerator. The internal temperature will increase and force the compressor to work harder and will consume more energy.
- Defrost the appliance if ice forms (see Maintenance). A thick layer of ice makes cold transference to food products more difficult and results in increased energy consumption.
- Regularly check the door seals and wipe clean to ensure they are free of debris and to prevent cold air from escaping (see Maintenance).

Troubleshooting

If the appliance does not work, before calling for Assistance (see Assistance), check for a solution from the following list.

The green POWER indicator light does not illuminate.
- The plug has not been inserted into the electrical socket, or not far enough to make contact, or there is no power in the house.

The WARNING Indicator light is Always On.
- The door is not closed properly or has been open continuously.
- The door has been opened too frequently.
- The TEMPERATURE ADJUSTMENT knob is not in the correct position.

The motor runs continuously.
- The door is not closed properly or is continuously opened.
- The outside ambient temperature is very high.
- The thickness of the frost exceeds 2-3 mm (see Maintenance).

The appliance makes a lot of noise.
- The appliance has not been installed on a level surface (see Installation).
- The appliance has been installed between cabinets that vibrate and make noise.
- The internal refrigerant makes a slight noise even when the compressor is off. This is not a defect, it is normal.

Disposal

- Observe local environmental standards when disposing packaging material for recycling purposes.
- The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.